

ADDITIONAL FEATURES

Static IP Address **\$5.00 per IP/month**

Can be assigned upon request.

Ethernet Jack **Time/materials**

Installation of hard-wired connection for a desktop computer, gaming system, etc.

Email@WCCTA.NET **Free**

If you decide to get an email through your Internet Service Provider it is encouraged to have a backup email. There are many free email providers available like Gmail, Yahoo, Outlook, ect.

**Customers with active service can have up to 5 email accounts. Charges will apply if services are disconnected.*

TechHome **\$ Varies**

There are more internet connected devices in the home than ever before, which can make keeping devices and personal information secure a challenge. Ask our staff to learn more about device protection available to you with TechHome.

Managed Wi-Fi **\$9.95/month**

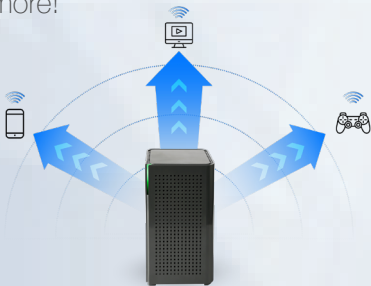
A router managed for you by Webster-Calhoun, providing you a worry-free Wi-Fi experience!

CommandIQ Wi-Fi App **Free w/ Router**

Monitor your network with this handy app!

Benefits of Managed Wi-Fi

- Troubleshooting & support connecting devices.
- Software updates done behind the scenes.
- Repair and replacement of the router if needed.
- And, more!



CUSTOMER FEEDBACK

"From the first phone call into the office and the technician's visit to my home, the customer service was fast, friendly, and thorough. Thank you!" – Mary K.

"Very helpful, friendly and all-around great service!" – Jennifer S.



A Program of:
NTCA THE RURAL BROADBAND ASSOCIATION®



TECH SUPPORT

(515) 352-7000



CONTACT US

(515) 352-3151



1106 Beek Street
PO Box 475
Gowrie, IA 50543

WWW.WCCTA.NET

Internet & Wi-Fi

UNLIMITED & FAST



WHY CHOOSE WEBSTER-CALHOUN?

Our network is 100% buried fiber providing our customers with the fastest, most reliable Internet connection possible!

We employ local people! Our office is located in Gowrie, IA, and our staff live throughout our service area and in your communities.

No Contracts - You won't be locked into a specific package or introductory pricing. Simply contact our office to make changes.

Unlimited Data - We don't impose peak hours or cap the amount of data used during your billing cycle. Your fiber connection is delivered directly to you and not shared by others!

Contact our office directly during business hours, where you can correspond with a real person! Call, email, or visit our office for assistance with your account and services.

After-Hours Technical Support - Having issues with your service after we are closed? No problem! We offer 24/7, technical support from a company based in Iowa.

Access to ESPN3 - Internet customers have access to a digital network with thousands of live events annually. Visit the ESPN website directly to view content, click the "Watch" dropdown, click "Browse" and click ESPN3 under "Channels" >>>
<https://www.espn.com/watch/>



Webster-Calhoun
Cooperative Telephone Association

October 2024

THE STARTER

Great for a single person, couple or small business. General web surfing, checking email, and minimal video streaming.

Broadband Facts

Webster-Calhoun Cooperative Telephone Association

100 Mbps Symmetrical Internet
Fixed Broadband Consumer Disclosure

Monthly Price	\$59.95
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This monthly price is an introductory rate	No
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Additional Charges & Terms

Provider Monthly Fees	
Router Lease (Optional)	9.95
Wire Maintenance Fee	1.00
One-Time Fees	
Activation Fee	20.00
Advance on Service	40.00
Managed Wi-Fi Router Installation	40.00
Temporary Suspension/Vacation/Re-connection Fee	25.00
Unreturned Router or Mesh Unit upon disconnection	230.00
Late Payment Fee	5.00
Disconnect for Nonpayment Fee	25.00
Early Termination Fee if disconnected within 6 mo.	25.00
Government Taxes	Varies by Location

Discounts & Bundles

There are no special discounts for this offering.

Speeds Provided with Monthly Price

Typical Download Speed	90-100 Mbps
Typical Upload Speed	90-100 Mbps
Typical Latency	3-35 ms

Data Cap Amount	Unlimited
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Charges For Additional Data	None
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Network Management Policy	https://www.wccta.com/network-management-policy
Privacy Policy	https://www.wccta.com/privacy-policy

Customer Support

Phone: (515) 352-3151
Email: officestaff@wccta.com
Website: <https://www.wccta.com/contact>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center. [fcc.gov/consumers](https://www.fcc.gov/consumers)

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THE FAMILY

Perfect for a multi-generational household or small business. Multiple people streaming entertainment or on the web at the same time, video conferencing, and working from home.

Broadband Facts

Webster-Calhoun Cooperative Telephone Association

250 Mbps Symmetrical Internet
Fixed Broadband Consumer Disclosure

Monthly Price	\$99.95
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This monthly price is an introductory rate	No
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Additional Charges & Terms

Provider Monthly Fees	
Router Lease (Optional)	9.95
Wire Maintenance Fee	1.00
One-Time Fees	
Activation Fee	20.00
Advance on Service	40.00
Managed Wi-Fi Router Installation	40.00
Temporary Suspension/Vacation/Re-connection Fee	25.00
Unreturned Router or Mesh Unit upon disconnection	230.00
Late Payment Fee	5.00
Disconnect for Nonpayment Fee	25.00
Early Termination Fee if disconnected within 6 mo.	25.00
Government Taxes	Varies by Location

Discounts & Bundles

There are no special discounts for this offering.

Speeds Provided with Monthly Price

Typical Download Speed	225-250 Mbps
Typical Upload Speed	225-250 Mbps
Typical Latency	3-18 ms

Data Cap Amount	Unlimited
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Charges For Additional Data	None
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THE STREAMER

Great speed for a large household with individuals working from home and primarily streaming their entertainment. Heavy web usage, smart home devices, video conferencing, and more!

Broadband Facts

Webster-Calhoun Cooperative Telephone Association

500 Mbps Symmetrical Internet
Fixed Broadband Consumer Disclosure

Monthly Price	\$129.95
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This monthly price is an introductory rate	No
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Additional Charges & Terms

Provider Monthly Fees	
Router Lease (Optional)	9.95
Wire Maintenance Fee	1.00
One-Time Fees	
Activation Fee	20.00
Advance on Service	40.00
Managed Wi-Fi Router Installation	40.00
Temporary Suspension/Vacation/Re-connection Fee	25.00
Unreturned Router or Mesh Unit upon disconnection	230.00
Late Payment Fee	5.00
Disconnect for Nonpayment Fee	25.00
Early Termination Fee if disconnected within 6 mo.	25.00
Government Taxes	Varies by Location

Discounts & Bundles

There are no special discounts for this offering.

Speeds Provided with Monthly Price

Typical Download Speed	450-500 Mbps
Typical Upload Speed	450-500 Mbps
Typical Latency	3-10 ms

Data Cap Amount	Unlimited
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Charges For Additional Data	None
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Privacy Policy	https://www.wccta.com/privacy-policy

Customer Support

Phone: (515) 352-3151
Email: officestaff@wccta.com
Website: <https://www.wccta.com/contact>

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THE GAMER

Optimal speed for several users and devices, constant web use throughout the day and evening. Highest demand for speed, system monitoring, computer backups, video streaming, multiple gamers connected to the network, and more!

Broadband Facts

Webster-Calhoun Cooperative Telephone Association

1 Gbps Symmetrical Internet
Fixed Broadband Consumer Disclosure

Monthly Price	\$199.95
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This monthly price is an introductory rate	No
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Additional Charges & Terms

Provider Monthly Fees	
Router Lease (Optional)	9.95
Wire Maintenance Fee	1.00
One-Time Fees	
Activation Fee	20.00
Advance on Service	40.00
Managed Wi-Fi Router Installation	40.00
Temporary Suspension/Vacation/Re-connection Fee	25.00
Unreturned Router or Mesh Unit upon disconnection	230.00
Late Payment Fee	5.00
Disconnect for Nonpayment Fee	25.00
Early Termination Fee if disconnected within 6 mo.	25.00
Government Taxes	Varies by Location

Discounts & Bundles

There are no special discounts for this offering.

Speeds Provided with Monthly Price

Typical Download Speed	900-1000 Mbps
Typical Upload Speed	900-1000 Mbps
Typical Latency	2-7 ms

Data Cap Amount	Unlimited
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Charges For Additional Data	None
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