



Webster-Calhoun
Cooperative Telephone Association

Connections

November 2024

IN THIS ISSUE

Managed Wi-Fi

Thanksgiving Office Hours

Broadband Labels

Free Previews

Holiday Open House

Happy Thanksgiving!



Managed Wi-Fi

Managed Wi-Fi is a service which takes the hassles of Wi-Fi troubleshooting and more, off your hands in exchange for a small monthly fee of \$9.95/month! Included with our router is the CommandIQ app, where you can check the status of your home network when you're away, easily view connected devices, and more!

Learn More Here >>> <https://www.wccta.com/managedwifi>



Thanksgiving Office Hours

Webster-Calhoun will be closed for Thanksgiving on Thursday, November 28th and for Black Friday on Friday, November 29th. As always if you need immediate assistance outside regular business hours, please contact support at:

Main Office (Business Hours)	(515) 352-3151
Telephone Technical Support	(515) 352-5000
Internet Technical Support	(515) 352-7000
WCDTV Technical Support	(515) 352-4000
Tech Home Support	(877) 373-3320
Iowa One Call	811



FCC Broadband Consumer Labels – Now Accessible with WCCTA

Broadband Labels are designed to provide clear, easy-to-understand, and accurate information about the cost and performance of high-speed internet services.

In accordance with the FCC’s rulings, Webster-Calhoun will now display broadband consumer labels modeled after the FDA’s nutrition labels. These are intended to help consumers comparison shop for the internet service plan that will best meet their needs and budget. The labels disclose important information about broadband prices, introductory rates, data allowances, and broadband speeds.

Current and prospective customers can find these labels on our marketing materials in our office, on our website, and when applying for services through our application process.

To view the labels online, please visit our website for Internet packages and rates. >>> <https://www.wccta.com/internet-packages--rates>

For additional information, please contact the office at (515) 352-3151.

Broadband Facts	
Provider Name	
Service Plan Name and/or Speed Tier	
<small>(Fixed or Mobile) Broadband Consumer Disclosure</small>	
Monthly Price	\$00.00
<small>This monthly price is an introductory rate</small>	
<small>Time the introductory rate applies</small>	<small>Yes / No</small>
<small>Monthly price after the introductory rate</small>	<small>YY months</small>
<small>Length of contract</small>	<small>\$00.00</small>
<small>Link to Terms of Contract</small>	<small>YY months</small>
<small>https://www.example.com/terms-of-contract</small>	
Additional Charges & Terms	
<small>Provider Monthly Fees</small>	
<small>Fee description</small>	<small>\$00.00</small>
<small>Fee description</small>	<small>\$00.00</small>
<small>Fee description</small>	<small>\$00.00</small>
<small>Fee description</small>	<small>\$00.00</small>
<small>One-Time Purchase Fees</small>	
<small>Fee description</small>	<small>\$00.00</small>
<small>Fee description</small>	<small>\$00.00</small>
<small>Early Termination Fee</small>	<small>\$00.00</small>
<small>Government Taxes</small>	<small>Included/Varies by Location/\$00.00</small>
Discounts & Bundles	
<small>Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment.</small>	
<small>https://www.example.com/discounts</small>	
Speeds Provided with Plan	
<small>Typical Download Speed</small>	<small>000 Mbps</small>
<small>Typical Upload Speed</small>	<small>000 Mbps</small>
<small>Typical Latency</small>	<small>00 ms</small>
Data Included with Monthly Price	
<small>Charges for Additional Data Usage</small>	<small>000 GB</small>
<small>https://www.example.com/data-usage</small>	<small>\$/GB</small>
Network Management Policy	
<small>https://www.example.com/network-management</small>	
Privacy Policy	
<small>https://www.example.com/privacy</small>	
Customer Support	
<small>Phone:</small>	<small>(555) 555-5555</small>
<small>Website:</small>	<small>https://www.example.com</small>
<small>Learn about the terms used on this label. Visit the Federal Communications Commission’s Consumer Resource Center.</small>	
<small>fcc.gov/consumer</small>	
<small>Unique Plan Identifier: F0005937974123ABC456EMC789</small>	

Free Previews Coming Up



During the entire month of November, WCCTA customers will have access to The NFL Network (channel 79) and on Sunday, November 10th, there is a free preview of The NFL RedZone (channel 394). The NFL RedZone flips around bringing you every touchdown, from every game, exclusively on Sunday afternoons.

Like what you see or have additional questions? Upgrade your television package by contacting the office at (515) 352-3151.

WCCTA Holiday Open House

Be sure to stop by the WCCTA office at 1106 Beek Street in Gowrie on Friday, December 6th from 9am-4pm for our annual open house.

Come enjoy cider, cookies, and free stuff!

